Industry Profiles 2017

Other Services Industry

Alberta Government

OVERVIEW

The Other Services industry[1] in Alberta includes establishments and services such as:

- automotive repair and maintenance;
- electronic and precision equipment repair and maintenance;
- commercial and industrial machinery and equipment repair and maintenance;
- personal and household goods repair and maintenance;
- personal care services (i.e. hair care and esthetic services);
- funeral services;
- pet care, photofinishing and other personal services;
- religious organizations and grant-making and giving services;
- social advocacy organizations;
- civic and social organizations; and
- business, professional, labour and other membership organizations and private households.

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[1] North American Industry Classification System (NAICS) 2007 major group 81

SECTION A
BUSINESS ENVIRONMENT

1. 2016 Employment and Unemployment Numbers and Rates

Table 1

	Alberta	Other Services Industry
Employment	2,263,800	122,400
Employment Share	N/A	5.4%
Unemployment	200,800	5,800
Unemployment rate	8.1%	4.5%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2016
Note: N/A denotes not-applicable. Employment share is obtained by dividing the number of employment in this industry by total employment in Alberta.

For more information on employment numbers or for a historical comparison, please go to the Labour Force Statistics[2] website or Statistics Canada[3].

2. Industry's Growth

- The Other Services industry accounted for 5.4% of total employment in Alberta in 2016.
- Employment in is this industry expected to grow at an average rate of 1.7% from 2016 to 2019[4].
- The industry is expected to account for 5.4% of total employment in Alberta in 2017.

For more information, see the Alberta Learning Information Service (ALIS)[5] website for descriptions of industries.

[2] **See** http://work.alberta.ca/labour/labour-force-statistics-and-annual-reviews.html
[3] **See** http://www.statcan.gc.ca
[4] **Alberta Modified Canadian Occupational Projection System (COPS) Outlook 2015 – 2019, Industry Employment Outlook**
[5] **See** http://www.alis.alberta.ca

3. Facts, Trends and Outlook

According to Statistics Canada's National Economic Accounts, the Other Services industry accounted for approximately 1.9% of Alberta's Gross Domestic Product in 2015, up from 1.7% in 2005. Its contribution to Alberta's total employment increased from 4.6% in 2006 to 5.1% in 2016.

Total employment (the total number of employees and self-employed people, 15 years and over) in 2015 was 3.8% lower than its level in 2014. Over the last 10 years, employment increased by 32,300 from 2006, a 35.8% increase. There were 122,400 employed in the industry in 2016, of whom 79.2% were full time and 20.8% were part time.

Table 2

Characteristic	Alberta	Other Services
Median Retirement Age (years)	63.3	65.3
Average Number of Hours Worked per Week	36.2	34.9
Multiple Jobholders (% of total employment)	5.9%	5.2%
Average Job Tenure (months)	90.2	84.7
Employees Under Union Coverage (%)	20.8%	3.8%
Employees Working Overtime per Week (%)	17.1%	12.5%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Tables 282-0022, 282-0031, 282-0042, 282-0078 and 282-0084, 2016, and custom tabulation (median retirement age)
Note: The percentage of multiple jobholders is obtained by dividing the number of multiple jobholders by total employment. This calculation method also applies to the percentage of employees under union coverage and the percentage of employees working overtime per week.

4. Size of Businesses in Alberta and the Industry

Table 3

Establishment Size	Businesses in Alberta		Businesses in Other Services	
	Number of Employees	%*	Number of Employees	%*
Less than 20 employees	673,000	35.6%	64,300	70.1%
20 to 99 employees	671,400	35.5%	22,300	24.3%
100 to 500 employees	346,900	18.3%	4,300	4.7%
More than 500 employees	199,800	11%	**	**

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0076, 2016

* Percentages may not add up to 100 due to rounding.

** Data not available

Note: Statistics Canada's survey methodology for determining establishment size differs from the one it uses in the Labour Force Survey to determine total employment. As a result, the total number of employees by establishment size will not be the same as total employment in the industry, except by coincidence.

SECTION B
HUMAN RESOURCES PROFILE

1. Occupational Information

Some examples of occupations that can be found in the Other Services industry include:

- automotive service technician;
- jeweller;
- massage therapist;
- hair stylist; and
- fundraiser.

For a complete listing of all occupations related to this industry as well as detailed information on education and skill requirements, visit the Alberta Occupational Profiles[6] website.

2. Demographics: Gender and Age

According to the Labour Force Survey, the gender breakdown in the Other Services industry in 2016 was as follows:

- women employed: 59,200 people, or 48.4%
- men employed: 63,200 people, or 51.6%

Overall in Alberta, women accounted for 45.5% and men made up 54.5% of total employment (for all industries).

Table 4

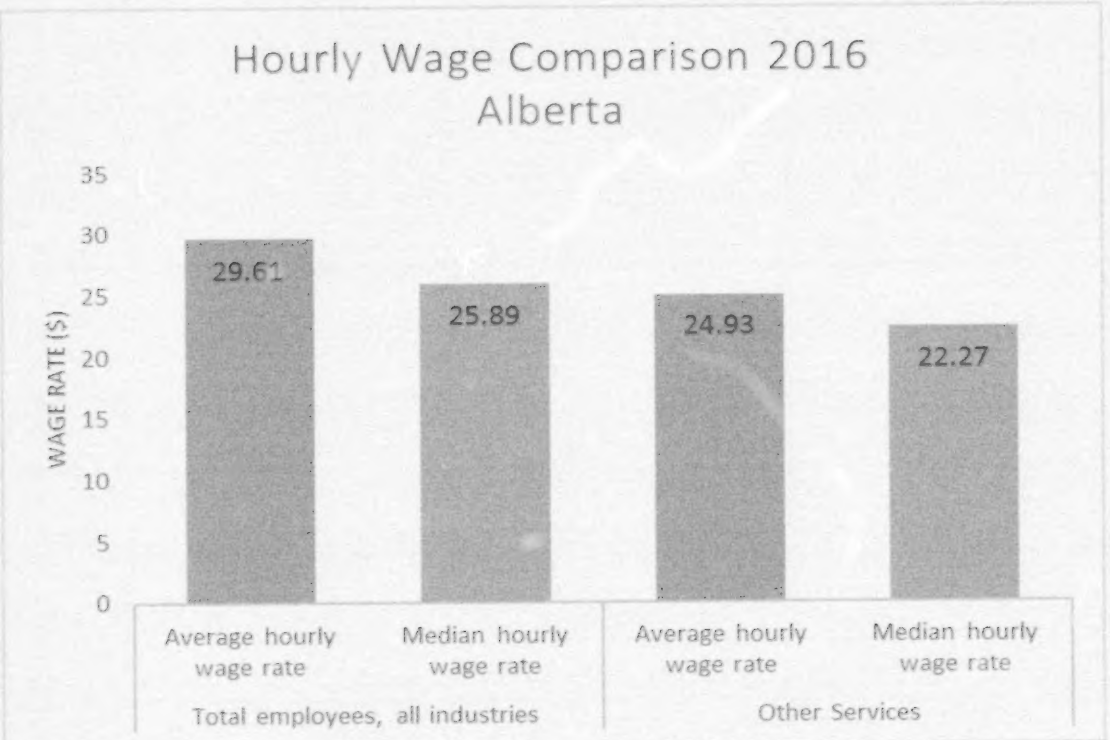
Age Characteristics	Employment in Alberta		Employment in Other Services	
	Number	%	Number	%
15-24 years	303,200	13.4%	17,500	14.3%
25-54 years	1,536,000	67.9%	80,600	65.8%
55 years and over	424,600	18.8%	24,400	19.9%

Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0008, 2016

[6] **See** http://www.alis.alberta.ca/occinfo

3. Wages and Salaries

Chart 1



Data Source: Statistics Canada, Labour Force Survey, CANSIM Table 282-0072, 2016
Note: The average hourly wage is obtained by dividing the sum of the wages of all the employees by the total number of employees. The median hourly wage is that wage below which half the employees earn and above which half the employees earn.

Wage and Salary Information for Selected Occupations

Table 5

Occupation	Average Hourly Wage			Average Annual Salary
	Starting	Overall	Top	
Heavy-duty equipment mechanic	$ 37.26	$ 43.48	$ 49.34	$ 91,196
Automotive Service Technician	$ 26.41	$ 31.42	$ 36.65	$ 66,125
Motor vehicle body repairer	$ 25.43	$ 29.86	$ 33.48	$ 62,113
Hairstylist and Barber	$ 21.42	$ 27.79	$ 36.09	$ 51,106

Data Source: 2015 Alberta Wage and Salary Survey

For more information on the *2015 Alberta Wage and salary Survey*, refer to the WAGEinfo[7] webpage. For job descriptions, duties, required skills and education for specific occupations in the Other Services industry, visit the ALIS[8] website.

[7] **See** http://www.alis.alberta.ca/wageinfo
[8] **See** http://www.alis.alberta.ca

SECTION C
ADDITIONAL INFORMATION

Links to Industry Associations

- Natural Health Practitioners of Canada (http://www.nhpcanada.org)
- Alberta Craft Council (http://www.albertacraft.ab.ca)
- National Floor Covering Association of Canada (http://woodfloors.org)
- Automotive Service & Repair Association (Alberta) (http://www.ciia.com/provinces/alberta/alberta.html)

Call us or visit our website for more information or to find the following publications:

- 2016 Annual Alberta Labour Market Review
- Monthly Alberta Labour Force Statistics Highlights and Packages
- Alberta's Occupational Demand and Supply Outlook
- Alberta Labour Force Profiles
- Alberta Industry Profiles

www.work.alberta.ca/labour.html (see Labour Market Information)
In Edmonton: 780.422.4266
Long distance: 1.800.661.3753

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